



Company Profile & Services

2025



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www.mandosecurity.com



INTRODUCTION



Mando Security was founded in 2010 to meet the security needs of both local and international companies in Kurdistan. Our first major contract involved providing security for Terraseis during a seismic survey in Duhok on behalf of Gulf Keystone, a client we still serve today. We now provide security for various oil and gas companies throughout Kurdistan.

Mando Mine Action, established to enhance safety in the Kurdistan region, specializes in detecting, identifying, and neutralizing land threats. With over 15 years of experience in de-mining and battle area clearance, we also offer training and consulting services to governments, NGOs, and the Oil & Gas sector. Our work revitalizes unsafe areas, transforming communities and improving lives



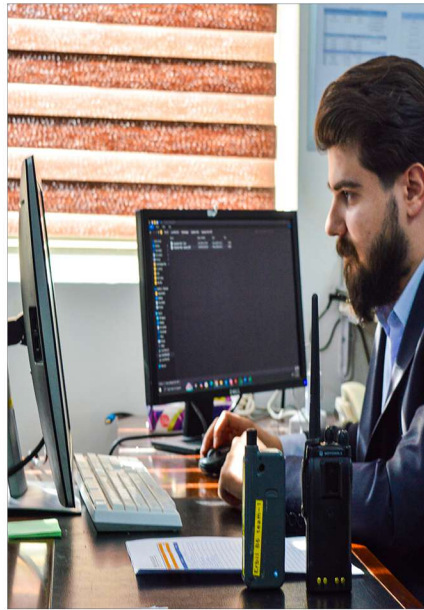
MITIGATING RISK,
MAXIMIZING CONFIDENCE



OUR SERVICES:



**INFORMATION
SERVICE**



**ENABLING
SERVICE**



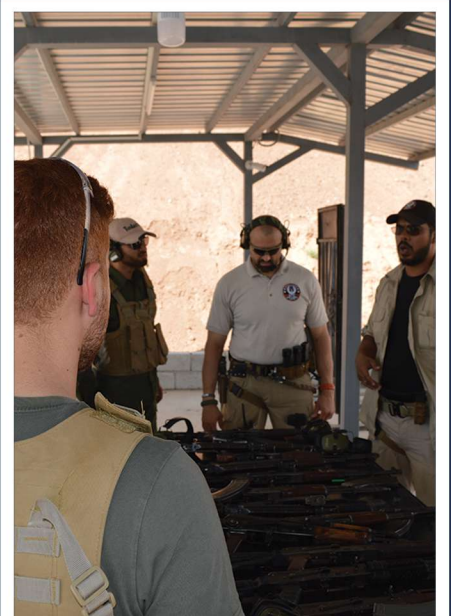
**PROTECTIVE
SERVICE**



**K9
SERVICE**



**DEMINING
SERVICE**



**TRAINING
ACADEMY**



01

THREAT ASSESSMENTS

Threat assessments are pivotal for our clients, and with our extensive local knowledge, Mando is uniquely positioned to conduct comprehensive threat assessments throughout Kurdistan. Our methodology for threat assessment is proven, reliable, and straightforward.

02

INFORMATION MANAGEMENT

Mando utilizes cutting-edge software for information management, which encompasses the following features:

1. Journey Management.
2. Prompt dissemination of information pertinent to potential threats.
3. Secure and discreet transmission of intelligence.

03

BACKGROUND CHECKS

Mando is equipped to conduct comprehensive background checks on individuals from Kurdistan.

These assessments will encompass criminal records, educational qualifications, local affiliations, and employment history.





01

GOVERNMENT LIAISON

Mando offers a vital government liaison service, leveraging our in-depth understanding of Kurdish bureaucracy and the operational dynamics of various ministries. Our expertise enables us to provide strategic advice and guidance to clients, facilitating effective navigation of bureaucratic processes and resolution of challenges.

Additionally, we offer comprehensive support in visa services and business licensing to further assist our clients in their endeavors.

02

LOGISTICS

Mando possesses extensive expertise in the following areas:

Planning and executing convoy operations

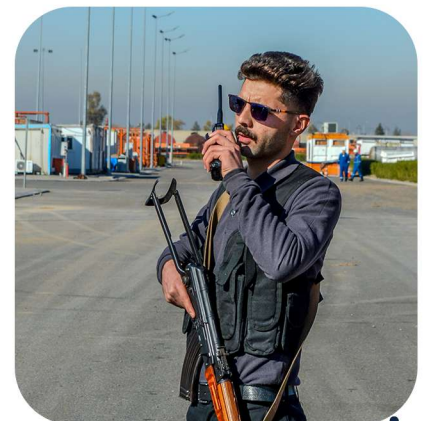
- Warehousing management
- Field asset protection
- Catering services
- Supply and operation of Health, Safety, and Environmental (HSE) equipment
- Development and support of temporary 'Fly' camps.

03

EXPLOSIVE STORAGE

Mando is licensed by the Ministry of Interior of the Kurdistan Regional Government to store explosive materials for clients engaged in oil and gas exploration and drilling activities.

We offer specially designed containers for the secure storage of oil well explosives. Our bunkers are strategically located in a designated safe and secure area.



ENABLING SERVICES:

04

TRANSPORTATION OF EXPLOSIVE

Mando collaborates closely with the Kurdish authorities to facilitate the transportation of explosives within the Kurdistan region of Iraq

05

MEDICAL SUPPORT

In remote locations with potential hazards, it may be necessary to provide on-site medical services, which include:

- Expatriate paramedics trained to **UK** standards.
- Local national paramedics certified by a local medical school.
- Local national physicians.
- An on-site clinic for the treatment of minor ailments and as a stabilization center for major trauma or burn injuries prior to transfer to the nearest hospital.
- Ambulances staffed with drivers and paramedics.
- Medications utilized by Mando medical personnel are sourced from the **USA** or **Europe** to ensure quality, as local drug quality may be inconsistent.

06

CONSULTANCY

Risk management is a fundamental service at **Mando**, where we leverage extensive experience as a dedicated Risk Consultancy firm. Since our inception, we have collaborated with clients often with expatriate Mando employees integrated within their teams to conduct initial risk assessments and develop mitigation strategies to minimize both the likelihood and impact of potential events. Our expertise includes crafting security plans, emergency response protocols, and evacuation strategies, drawing on a decade of experience in the Kurdish region of Iraq. Given the complexities of political developments in the area, we maintain an ongoing presence and engagement with both local and international companies, ensuring we possess the necessary knowledge and resources for effective risk assessment.





01

OIL & GAS SECTOR SECURITY

Mando possesses extensive experience in providing community relations and security services to Oil & Gas companies. Our team has collaborated with clients including DNO, Gulf Keystone, and Aspect in Duhok province, OMV in Erbil, and Shamaran in Sulaymaniyah. We also serve industry leaders such as Schlumberger, Weatherford, and Oilserv, establishing a significant presence across all three regions of Kurdistan. Our services encompass securing seismic projects, supporting drilling operations, and overseeing the construction and operation of processing facilities and pipelines. Our approach prioritizes building strong relationships with local communities, who often assist in access control, supported by a dedicated community relations team. We also maintain crucial partnerships with local government agencies for effective crisis management. Typically, our operations include Private Security Detail (PSD) teams and a Quick Reaction Force (QRF) that remain on standby 24/7 throughout the project lifecycle.



02

CONVOY PROTECTION TEAMS

Mando is equipped to assist with transport needs of any scale, facilitating smooth transit from any border point to your final destination in Iraq. Our convoy protection teams typically meet at border crossings to ensure seamless entry. We customize our protection teams with the necessary arms and equipment based on the specific route and destination, prioritizing effective coordination with local authorities. Mando personnel often collaborate with police and military headquarters along the route to ensure safe passage.



03

CASH IN TRANSIT

We are fully insured to transport substantial amounts of valuables and cash across Iraq. **Mando** is a market leader in cash-in-transit services, utilizing Western industry-standard technology and methodologies.





04

MOBILE ESCORT TEAMS

Mando's close protection officers and drivers are highly trained professionals, instructed by expatriates to meet UK and US industry standards. Our Team Leaders are proficient in Kurdish, English, and Arabic. All personnel undergo mandatory refresher training every six months, including shooting and medical first responder drills, in accordance with **Mando** Standard Operating Procedures. Our operations room in Kurdistan is staffed 24/7, with vehicle movements monitored via satellite tracking. Mando offers customizable Personal Security Detail services, including:

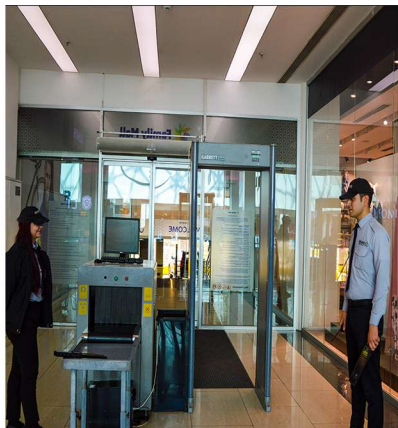
- Soft-skin Toyota Land Cruisers equipped with VHF radios and satellite tracking.
- B6-level armored vehicles.
- Defensive driving specialists.
- Armed and unarmed close protection officers.
- Expatriate or local national paramedics.
- Quick Reaction Force (QRF) capabilities.



05

STATIC SECURITY

At **Mando**, we prioritize hiring qualified personnel with a proven track record of loyalty and diligence to secure static assets such as shopping malls and hotels. Our staff not only embody our clients' desired image but also adhere to the highest security standards. Each team member undergoes a comprehensive one- to two-day training program, refreshed biannually, and is trained according to U.K. standards by experienced expatriate instructors. All personnel are thoroughly vetted by relevant authorities prior to their deployment. We recognize that a robust security system relies heavily on its personnel, which is why we offer competitive salaries to attract the best talent in the industry. Our guards, both male and female, are typically armed and wear the **Mando** uniform



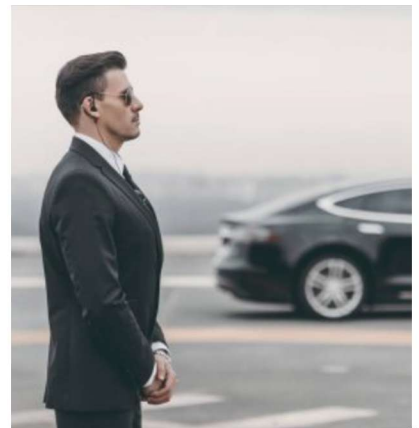
06

DIPLOMATIC SECURITY

At **Mando**, we develop customized diplomatic security solutions in collaboration with each nation's diplomatic security service.

Our comprehensive offerings include logistical support—such as vehicles, weapons, and training facilities—as well as full-scale Protective Security Details (PSD), which can be led by Mando or the client's own team leaders. In Erbil, we maintain a rapid response capability, ready to address any situation within minutes.

Our PSD teams utilize **Track24** real-time tracking devices for continuous monitoring from our operations center. Our expatriate team leaders, primarily of Swedish origin, bring extensive experience in diplomatic security in key capitals including Kabul, Islamabad, and Khartoum.





01

EXPLOSIVE DETECTION DOGS

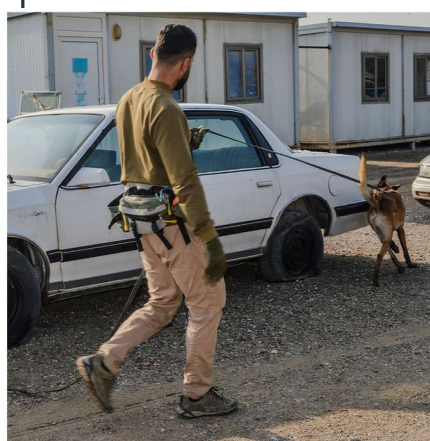
Mando offers comprehensive Explosives Detection Dog (EDD) services, utilizing internationally certified dogs that are trained abroad before being deployed to Kurdistan. Our handlers, primarily local nationals, are supervised by an expatriate expert in **EDD** training and deployment. The dog teams are strategically deployed at critical checkpoints or to secure venues prior to events. Additionally, **Mando** provides essential support services, including climate-controlled kennels and veterinary care.



02

GUARD DOGS

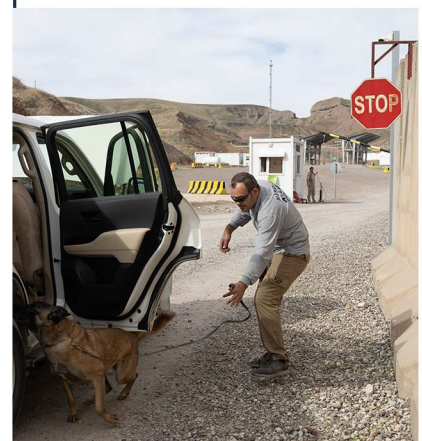
For large, unattended facilities with extensive areas that are challenging to monitor, deploying trained guard dogs can effectively deter intrusions and alert security personnel to unauthorized access attempts. **Mando** provides fully trained guard dogs for this purpose.



03

K9 TRAINING AND CERTIFICATION

Mando K9 Academy offers training for dogs and handlers that meets international standards. Our four-week K9 handler course culminates in the certification of the Explosive Detection Dog Team (handler and dog) to detect 16 types of explosives and ammunition.





01

CLOSE PROTECTION OFFICERS COURSE

Comprehensive five-day training program featuring a 24-hour practical exercise grounded in real-world scenarios

02

DEFENSIVE DRIVING COURSE

Three-Day Course on Soft Skin and Armored Vehicle Operations

03

FIRST RESPONDERS COURSE

This one-day course is designed for First Responders and covers topics such as traffic accidents, major trauma, burns, and casualty care. Please note that CPR training is not included in this session. To incorporate CPR training and obtain an OSHA First Aid certificate, an additional four hours of instruction will be required.

04

K9 HANDLER COURSE

A four-week course will be offered in either Turkey or Kurdistan, contingent upon student enrollment. Courses are conducted year-round

05

STATIC GUARD COURSE

Two-day course featuring live fire training and instruction on advanced technical security systems.

06

ENGLISH LANGUAGE COURSES

Six-month courses taught to three language levels in cooperation with Rotana Hotel, Erbil.

حکومه تی هه‌ریمی کوردستان-عێراق
ئه‌نجومه‌نی وه‌زیران
وه‌زاره‌تی ناوخۆ
به‌رێوه‌به‌رایه‌تی گشتی دیوان
ب.کۆمپانیا ئه‌منیه‌کان و مۆله‌ت پێدان



Kurdistan Regional Government
Ministry of interior

حکومة إقليم كردستان-العراق
مجلس الوزراء
وزارة الداخلية
المديرية العامة للديوان
مديرية الشركات الأمنية و منح الإجازات

العدد:

(ISO 9001:2015)

ژماره: ٧٥٥٧

رێکه‌وت: ٢٧٢٢ / کوردی

التاریخ: ٢٠٢٤ / ٢ / ٧

فه‌رمانی وه‌زاری

پالێشت به‌ ماده‌ی (٦) دووهم له‌ یاسایی ژماره (١٨) ی سالی ٢٠٢١ تایبه‌ته‌ به‌ (کۆمپانیا ئه‌منیه‌ تایبه‌ته‌کان له‌ هه‌ریمی کوردستان) پاش ته‌واوکردنی گشت پێداویستیه‌کانی نوێکردنه‌وه‌ی مۆله‌ت , بربارماندا به‌ نوێکردنه‌وه‌ی مۆله‌تی کاری کۆمپانیای (مهندۆ) بۆ (کاری پاسه‌وانی / سنوردار) به‌ ژماره (٢٢) بۆ ماوه‌ی یه‌ک ساڵ له‌ رێکه‌وتی (٢٠٢٤/٣/٣).

رێبه‌ر ئه‌حمه‌د

وه‌زیری ناوخۆ



وێنه‌یه‌ک بۆ:

- به‌رێوه‌به‌رایه‌تی گشتی تۆمارکردنی کۆمپانیاکان /نوسراوتان ژماره (٣٣٣٥ له ٢٠٢٤/٢/٨) بۆ زانین و کاری پێویست... له‌گه‌ڵ رێژدا...
- گشت پارێزگاگانی هه‌ریمی کوردستان () بۆ زانین له‌گه‌ڵ رێژدا ...
- به‌رێوه‌به‌رایه‌تی گشتی ئاسایش
- به‌رێوه‌به‌رایه‌تی گشتی پۆلیس
- کۆمپانیای (مهندۆ) / بۆ ئاگاداریتان وه‌ له‌ هه‌ر گۆرانکاریه‌ک ئاگادارمان بکه‌ن .. له‌گه‌ڵ رێژدا..
- دۆسیه‌ی تایبه‌ت .
- خولاو .

ژماره و رێکه‌وتی ده‌رچوون (06) له (2024/1/24)

(QP-07/F2)

Address: Kurdistan Region-Iraq

العنوان: إقليم كردستان-العراق

ناونیشان: هه‌ریمی کوردستان-عێراق

www.moi.gov.krd

ژته‌له‌فۆن: ٠٧٥٠٣٩٥٦٠٢٤-٠٧٥١٨٤٧٨٩٥٦

ئیمه‌یل: directorate.companies@gmail.com

٢٠٢٤/٠٣/٠٣

(ئارام)



No: 7557

Date: 07-03-2024

Ministerial Order

In reference to article number (6) at guide number (18) in the (2021) specified to (Organizing Security Companies in Kurdistan Region), after fulfilling all required documents for renewing the work permit, we decided to renew the work permit for **(Mando)** for **(Security- LTD)** company with reference number (32) for one year on (03-03-2024).

Rebar Ahmed

Interior Minister

A copy sent to :

- General directorate of companies/ for information and legal action. with regards
- All Kurdistan region governorates () for information with regards.
- General directorate of ASAISH
- General Directorate of Police
- Mando Company for information and update us for any change... with regards
- Private dossier



QP-07/F2

DATE OF ISSUE: 09-09-2018

MR. SANGAR S. HAMD, who is the Sworn Translator at the Ministry of Justice, Iraq has presented himself before this office. Under legal oath, he testified that the KURDISH text is the true full, and faithful translation of the English text of the said document. After he signed on the text before me, I ratified it in writing on 28-05-2019

و مزارهتی ناوځو

بهريوه بهرايه تي گشتي ديوان

بهريوه بهرايه تي كومپانيا نه منيه كان و مؤلّه ت پيدان

ههريمي كوردستاني عيراق



Ministry of interior
General Directorate of Diwan
(ISO 9001:2015)

ژماره ي مؤلّه ت : ٣٢

به رواړ : ٢٠٢٤/٣/٣

ماوه ي مؤلّه ت : يهك سال

مؤلّه ت

پاښت به ماده ي (٦) دووهم له ياساي ژماره (١٨) سالي ٢٠٢١ تاييه ت به (ريگخستني كاري كومپانيا نه منيه كان له ههريمي كوردستان) پاش ته واو كردني گشت پيداويستيه كانني نو ي كردنه وه ي مؤلّه ت، برياردرا به نو ي كردنه وه ي مؤلّه تي كاري كومپانيا ي (مهندو) بو (كاري پاسه واني / سنوردار) بو ماوه ي يهك سال له ريگه وتي (٢٠٢٤/٣/٣).

١٧٦٠

هيمن ميرياني

بهريوه بهري گشتي ديوان





Ministry of Natural Resources

Oilfield Service Company Registration & AVL Listing System

Registration Licence

The Ministry of Natural Resources ("MNR") of the Kurdistan Regional Government ("Licensor") hereby issues an Oilfield Service Company ("OSC") Registration Licence ("Licence") to:

Mando Risk Management Company Ltd. ("Licensee")

The Licensee has satisfied the MNR OSC Registration & AVL Listing System General Registration Standard (as prescribed in Ministerial Instruction No.1 of 2016 ("Ministerial Instructions")).

By issuing this Licence, the Licensor permits the Licensee to provide certain services to the MNR, Petroleum Companies, Refinery Operators, Pipeline Operators, Oil Trading & Transportation Companies and other OSCs in the Kurdistan Region of Iraq, as defined by those Approved Vendor Lists ("AVLs") that the Licensee is listed on, and in accordance with the terms and conditions the Licensee has agreed to.

Date of Issuance: 28-October-2024

Date of Expiry: 27-October-2025

Registration No. 100169

Signature of MNR Authorised Person





The
Responsible
Security
Association

Mando Security

is awarded ICoCA Affiliation*

by the International Code of Conduct for Private Security Service Providers' Association

Frédéric Chénais
Chair of the Board

Jamie Williamson
Executive Director

Issue date
24 January 2025

Expiry date
31 January 2026

To verify certificate validity please use the
QR Code, or go to the ICoCA website:
<https://icoca.ch/membership/>



*ICoCA Affiliation is based on a successful evaluation of a company's policies and procedures to assess conformity with key principles of the International Code of Conduct for Private Security Service Providers. If the certificate holder continues to meet ICoCA Affiliate requirements this certificate will automatically be renewed each year.

CERTIFICATIONS:



MANDO
SECURITY



Certificate of Registration (Quality Management System)

QFS MANAGEMENT SYSTEMS LLP

This is to Certify that the Quality Management System of
MANDO RISK MANAGEMENT COMPANY LTD

VILLA 306, ENGLISH VILLAGE, GULAN STREET, ERBIL - IRAQ

Has been found to be of the Quality Management System Standard

ISO 9001:2015

This certificate is valid for the following product or service range

SECURITY SERVICES INCLUDING STATIC GUARDS, EXPLOSIVE DETECTION DOGS,
MOBILE ESCORT TEAMS, CASH TRANSIT, ACCESS CONTROL SERVICES, MANPOWER
SUPPLY TO DE-MINING FACILITY & VEHICLE RENTAL SUPPLY.

IAF Code: 32 & 35

Certificate Number: SCC/INT/2407MI/6537

Surv. Audit on or Before: **15.06.2026**

Initial Date of Certification: **16.07.2024**

Re-certification Due on: **15.07.2027**

Date of Certificate: **09.07.2025**

Date of Expiry: **15.07.2026**

Director:

Date: **09.07.2025**



The validity of certificate is subject to regular surveillance audit on or before above mentioned dates and its only valid after successful surveillance with continuation letter issued by QFS. It is issued subject to the continued availability of access at any time and without notice to the above named organization's premises for the purpose of assessment and surveillance regarding the standard named above and QFS terms and conditions.

QFS MANAGEMENT SYSTEMS LLP

A-27/H, Sector-16, Noida-201301, U.P., India
www.qfscerts.com
email: admin@qfscerts.com

Accredited by Standards Council of Canada

MANDO
SECURITY



Certificate of Registration (Environmental Management System)

QFS MANAGEMENT SYSTEMS LLP

This is to Certify that the Environmental Management System of
MANDO RISK MANAGEMENT COMPANY LTD

VILLA 306, ENGLISH VILLAGE, GULAN STREET, ERBIL - IRAQ

is in accordance with the requirement of the Management System Standard detailed below

ISO 14001:2015

This certificate is valid for the following product or service range

SECURITY SERVICES INCLUDING STATIC GUARDS, EXPLOSIVE DETECTION DOGS,
MOBILE ESCORT TEAMS, CASH TRANSIT, ACCESS CONTROL SERVICES, MANPOWER
SUPPLY TO DE-MINING FACILITY & VEHICLE RENTAL SUPPLY.

IAF Code: 32 & 35

Certificate Number: SCC/INT/2407MI/6538

Surv. Audit on or Before: **15.06.2026**

Initial Date of Certification: **16.07.2024**

Re-certification Due on: **15.07.2027**

Date of Certificate: **09.07.2025**

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QFS MANAGEMENT SYSTEMS LLP

A-27/H, Sector-16, Noida-201301, U.P., India
www.qfscerts.com
email: admin@qfscerts.com

Accredited by Standards Council of Canada

MANDO
SECURITY



Certificate of Registration (Occupational Health & Safety Management System)

QFS MANAGEMENT SYSTEMS LLP

This is to Certify that the Occupational Health & Safety Management System of
MANDO RISK MANAGEMENT COMPANY LTD

VILLA 306, ENGLISH VILLAGE, GULAN STREET, ERBIL - IRAQ

is in accordance with the requirement of the Occupational Health & Safety Management System Standard detailed below

ISO 45001:2018

This certificate is valid for the following product or service range

SECURITY SERVICES INCLUDING STATIC GUARDS, EXPLOSIVE DETECTION DOGS,
MOBILE ESCORT TEAMS, CASH TRANSIT, ACCESS CONTROL SERVICES, MANPOWER
SUPPLY TO DE-MINING FACILITY & VEHICLE RENTAL SUPPLY.

IAF Code: 32 & 35

Certificate Number: SCC/INT/2407MI/6539

Surv. Audit on or Before: **15.06.2026**

Initial Date of Certification: **16.07.2024**

Re-certification Due on: **15.07.2027**

Date of Certificate: **09.07.2025**

Date of Expiry: **15.07.2026**

Director:

Date: **09.07.2025**



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QFS MANAGEMENT SYSTEMS LLP

www.qfscerts.com
email: admin@qfscerts.com

Accredited by Standards Council of Canada

MANDO
SECURITY



Certificate of Registration (Private Security Management System)

QFS MANAGEMENT SYSTEMS LLP

This is to Certify that the Private Security Management System of
MANDO RISK MANAGEMENT COMPANY LTD

VILLA 306, ENGLISH VILLAGE, GULAN STREET, ERBIL - IRAQ

is in accordance with the requirement of the Private Security Management System Standard detailed below

ISO 18788:2015

This certificate is valid for the following product or service range

SECURITY SERVICES INCLUDING STATIC GUARDS, EXPLOSIVE DETECTION DOGS,
MOBILE ESCORT TEAMS, CASH TRANSIT, ACCESS CONTROL SERVICES, MANPOWER
SUPPLY TO DE-MINING FACILITY & VEHICLE RENTAL SUPPLY.

Certificate Number: SCC/INT/2407MI/6540

Surv. Audit on or Before: **15.06.2026**

Initial Date of Certification: **16.07.2024**

Re-certification Due on: **15.07.2027**

Date of Certificate: **09.07.2025**

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QFS MANAGEMENT SYSTEMS LLP

A-27/H, Sector-16, Noida-201301, U.P., India
www.qfscerts.com
email: admin@qfscerts.com

MANDO CLIENTS :



Schlumberger



OILSERV



CONTACT US:



📍 Villa #306, English Village, Erbil, Iraq.

☎ +964 750 216 6776

☎ +964 750 708 3737



info@mandosecurity.com

MANDO 
G R O U P

MANDO 
S E C U R I T Y



MANDO 
For General Trading

MANDO 
For Agriculture Products

MANDO 
MINE ACTION

MANDO 
For Importation of Explosives Ltd.

 **Bare Buhar**
Construction & Logistics

MANDO 
C a t e r i n g